



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF MANAGEMENT SCIENCES

DEPARTMENT OF MARKETING & LOGISTICS

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| QUALIFICATION: BACHELOR OF SPORT MANAGEMENT | |
| QUALIFICATION CODE: 07BOSM | LEVEL: 7 |
| COURSE CODE: SFM621S | COURSE NAME: SPORT FACILITIES MANAGEMENT |
| SESSION: JANUARY 2019 | PAPER: THEORY |
| DURATION: 3 HOURS | MARKS: 100 |

| SECOND OPPORTUNITY EXAMINATION QUESTION PAPER | |
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| EXAMINER(S) | MR. V. MASOCHA (FT) |
| MODERATOR: | Mr. JOHN-GRAFTT NDUNGAUA (FT) |

| INSTRUCTIONS |
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| <ol style="list-style-type: none">1. This paper consists of FOUR (4) questions2. Answer ALL questions.3. For question 1 and 2 use the answer sheet on page 5.4. Write as legible as possible, and as precise as possible.5. Write your name and student number in the space below.6. Marks to each question are indicated in brackets after the question |

For question 1 and 2, use the table provided on [page 5] to answer these questions, detach and insert it into your answer booklet.

QUESTION 1

(2x10=20 Marks)

- 1.1 The tender process involves --- stages
- A. 3
 - B. 4
 - C. 5
 - D. 6
- 1.2 At the beginning of facilities management profession, it mainly dealt with the following -----
- A. Plumbing and electrical services
 - B. Cleaning and plumbing services
 - C. Building maintenance and cleaning services
 - B. Maintenance and electrical services
- 1.3 Which factors contributed to the growth of sport facilities management industry in the early 1980 and 1990s?
- A. Increase in the number of sport codes
 - B. Increase in spectatorship
 - C. Rising cost of full time labour
 - D. All of the above
- 1.4 Government owned sport facilities are referred to as
- A. Privately owned facilities
 - B. Publicly owned facilities
 - C. Public-private partnership facilities
 - D. Metropolitan owned facilities
- 1.5 Which professionals should be involved in the planning stage when building a sport facility?
- A. The community
 - B. Accountants and financial experts
 - C. Architectures and civil engineers

- D. All of the above
- 1.6. Which of the following is an example of a purpose sport facility
- A. Softball complex
 - B. Ice arena
 - C. Stadium
 - D. Skateboard park
- 1.7 Facilities managers should be involved in the facilities planning process ---
- A. At the beginning of the planning
 - B. At construction phase
 - C. At occupancy stage only
 - D. None of the above
- 1.8 The following are steps involved in the planning phase except---
- A. Conducting feasibility study
 - B. Developing a budget
 - C. Advertising tender
 - D. Studying the political and financial markets
- 1.9 A planning committee should include the following people except
- A. Athletes and coaches
 - B. recreational staff
 - C. Legal practitioners
 - D. Students
- 1.10 The following are outdoor facilities except
- A. Stadium
 - B. Gymnasium
 - C. Golf course
 - D. Water parks

QUESTION 2 (True or False)

(2x10=20 Marks)

- 2.1 Services like property management, space planning and relocation were incorporated in facilities management in the 1990s
- 2.2 Facilities management started by sub-contracting some services
- 2.3 Facilities management gradually increased to a very broad sector including building, staff and business services
- 2.4 These days organizations have agreed and come up with one definition of facilities management
- 2.5 Decoration and printing is now part of facilities management
- 2.6 Outsource the construction of sports facility is cheaper than constructing on your own
- 2.7 The evolution of labour laws contributed to need of entertainment and leisure time after work
- 2.8 Public sport facilities are financed under built to operate system (BTO)
- 2.9 The International Facility management Association (IFMA) was formed in Chicago
- 2.10 Demand for sports facilities is growing due to increase in the formation of sport clubs

QUESTION 3

- 3.1 Describe three main stages when developing a project. **(10 Marks)**
- 3.2 Outline the difference between a tender and a contract **(10 Marks)**
- 3.3 Describe the following services in facilities management giving relevant examples.
 - a. Hard services **(10 marks)**
 - b. Soft services **(10 Marks)**

QUESTION 4

- 4.1 A Master plan is an important document in facilities planning. Critically evaluate the importance of a master plan when planning construct a new sport facility. **(20 Marks)**

Student number: _____

Study mode: _____

Lecturer name: _____

QUESTION 1: ANSWER SHEET

Detach and insert it into your answer booklet

| | A | B | C | D |
|------|---|---|---|---|
| 1.1 | | | | |
| 1.2 | | | | |
| 1.3 | | | | |
| 1.4 | | | | |
| 1.5 | | | | |
| 1.6 | | | | |
| 1.7 | | | | |
| 1.8 | | | | |
| 1.9 | | | | |
| 1.10 | | | | |

QUESTION 2: ANSWER SHEET

| | TRUE | FALSE |
|------|------|-------|
| 1.1 | | |
| 1.2 | | |
| 1.3 | | |
| 1.4 | | |
| 1.5 | | |
| 1.6 | | |
| 1.7 | | |
| 1.8 | | |
| 1.9 | | |
| 1.10 | | |